

## TERMS AND CONDITIONS OF PARTS BOOK SALES

- FREIGHT:** F.O.B. FOX LAKE, WISCONSIN
- TERMS:** C.O.D., MASTERCARD, VISA, AMERICAN EXPRESS, OPEN ACCOUNT UPON CREDIT APPROVAL
- PRICING:** KARAVAN TRAILERS INC., RESERVES THE RIGHT TO UPDATE PRICING, REVISE, DELETE, REPLACE OR CHANGE ANY OF THE PRODUCTS IN THIS CATALOG WITHOUT NOTICE. ALL PRICES WILL BE EFFECTIVE AT TIME ORDER IS SHIPPED.
- RETURNS:** ALL CUSTOMERS RETURNING PARTS TO KARAVAN TRAILERS INC., MUST ACQUIRE A RETURN MATERIAL AUTHORIZATION (RMA) NUMBER THROUGH CUSTOMER SERVICE, BEFORE PARTS CAN BE RETURNED. RETURNED PARTS THAT WERE SHIPPED AS ORDERED ARE SUBJECT TO A 20% RESTOCKING FEE. PARTS SHIPPED IN ERROR WILL BE FULLY CREDITED.
- PAST DUE ACCOUNTS:** ACCOUNTS PAST DUE WILL BE PLACED ON CREDIT HOLD UNTIL ACCOUNTS ARE BROUGHT CURRENT OR ARRANGEMENTS HAVE BEEN MADE TO CONTINUE SHIPPING PARTS ORDERS TO YOU. EXCEPTIONS MAY APPLY TO WARRANTY ITEMS.
- SALES TAX EXEMPTIONS:** WISCONSIN SALES TAX (5.5%) AND FLORIDA SALES TAX (6.5%) APPLY TO ALL RESIDENTS WHOSE ADDRESS IS FROM EITHER STATE UNLESS A SALES AND USE TAX EXEMPT FORM IS PROVIDED TO KARAVAN TRAILERS INC. BEFORE SHIPPING.
- DAMAGED SHIPMENTS:** KARAVAN TRAILERS INC. MAKES EVERY EFFORT TO PACKAGE YOUR ORDER CORRECTLY. WE CANNOT BE HELD LIABLE FOR PACKAGES ONCE THEY LEAVE OUR FACILITY. WE WILL MAKE EVERY REASONABLE EFFORT TO ASSIST YOU WITH A CLAIM TO THE APPLICABLE CARRIER. ALL CLAIMS MUST BE MADE WITHIN 7 DAYS OF RECEIPT OF SHIPMENT.
- WARRANTY:** THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED. ANY WARRANTY IMPLIED BY LAW, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS CONTRACT. SELLER HEREBY AUTHORIZES CUSTOMER TO ENFORCE AGAINST A MANUFACTURING THIRD PARTY OF THE MERCHANDISE ANY CLAIMS THAT SELLER, AS PURCHASER OF THE MERCHANDISE, MAY HAVE IN RESPECT TO THE MERCHANDISE OR SUCH CLAIM. SELLER HEREBY ASSIGNS TO THE CUSTOMER ALL RIGHTS WHICH SELLER, AS PURCHASER, HAS AGAINST SUCH SUPPLIERS FOR BREACH OF WARRANTY OR OTHER REPRESENTATION RESPECTING THE MERCHANDISE. SELLER WILL NOT BE LIABLE FOR ANY INCIDENT OR CONSEQUENTIAL DAMAGES SUFFERED BY THE CUSTOMER FOR ANY REASON WHATSOEVER. SELLER IS NOT RESPONSIBLE FOR NON-DELIVERY OR DELAY IN DELIVERY DUE TO DELAYS, DAMAGES OR LOSSES RESULTING FROM STRIKES, RIOTS, FIRES, FLOODS, INABILITY TO SECURE MATERIALS OR OTHER ACCIDENTS OR OCCURRENCES BEYOND THEIR CONTROL.
- AVAILABILITY:** DUE TO CONTINUOUS MODEL YEAR CHANGEOVERS, SOME PARTS LISTED MAY HAVE BEEN DISCONTINUED AND ARE NO LONGER AVAILABLE. HOWEVER, A REVISED VERSION OF MANUFACTURED PARTS IS AVAILABLE IN MANY CASES, EXCEPT WHEN A TRAILER HAS BEEN DISCONTINUED. IN ADDITION, ASSEMBLY OF CERTAIN PARTS, I.E. AXLE, BUNK, WINCH ASSEMBLIES, MAY EXTEND SHIPPING TIMES. PRIORITY SHIPPING OPTIONS MAY NOT BE AVAILABLE IN CERTAIN INSTANCES DUE TO MANUFACTURING TIME. PLEASE CONTACT CUSTOMER SERVICE WITH ANY QUESTIONS.



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# PART NUMBERS

Part Numbers are eight digits in length followed by a code for the finish of that number. Parts may have the same eight digit number but different finishes.

Example:

Part Number	310-00698-BL	AA (00697) NON-BRAKE
Part Number	310-00698-ZN	AA (00697) NON-BRAKE

BL is code for powder coated paint black finish

ZN is code for a zinc coating with a Ultra-Seal protection coverage.

Finish Codes:

ABR	AMERICAN BEAUTY RED
AL	ALUMINUM
AW	ARCTIC WHITE
BL	BLACK
BLW	BLUE WAVE
CG	CHROME GOLD
CR	CHROME
FBL	FIRE BLUE
GBL	GRAND CHESAPEAKE BLUE
GL	GALVANIZED
GR	GRAY
NA	NOT APPLICABLE
PG	PRE-GALVANIZED
RW	RAW
SL	SILVER
WH	WHITE
ZN	ZINC COATING WITH ULTRA-SEAL PROTECTION

AW, BL, WH are powder coat finishes.